



## **Kings Personal Training by Packs Terms & Conditions**

The below Personal Training by Packs Conditions apply to Kings Premier Health Club (hereinafter referred to as the “**Club**”), operated by King’s Life Limited, registered in Guernsey under company number 43604. The Club’s premises are situated at Kings Road, St Peter Port, Guernsey, GY1 1QF (“Premises”).

The Club offers a variety of Personal Training Pack options (hereinafter referred to as ‘**PT by Packs**’).

All membership fees and other charges for services and facilities are subject to change from time to time and without notice.

Full details of the Club’s Terms and Conditions and Rules and Regulations for using the Facilities are available on the Club’s website, [www.kings.gg/terms-conditions](http://www.kings.gg/terms-conditions).

### **General Terms and Conditions**

1. All PT by Packs purchases must be paid for in advance and in full.
2. All PT by Packs payments must be up to date prior to any Personal Training session taking place.
3. The Club requires a minimum of 24 hours’ notice of any cancellation of a session. Notice can be made directly at the Club or with the Personal Trainer scheduled to take the upcoming session.
4. Failure to provide a minimum of 24 hours’ notice will result in the loss of that session and no refund will be given.
5. If the client is late for a session, the session will be reduced in accordance with that time. If a client is more than 25 minutes late for a 1 hour Personal Training Session or 15 minutes for a 30 minute Personal Training session their Personal Trainer will cancel the session and it will be lost. In this circumstance no refund will be given.
6. All PT by Packs have a 90 day expiry and after such time any unused sessions will be lost and no refund will be made.
7. Intro Packs (2 sessions) can only be bought once per member and only if you haven’t used any Personal Training session in the last 6 months.
8. Clients may request to extend PT by Packs expiry for between 1 month and 6 full calendar months for the following reasons:
  - a. Pregnancy
  - b. Serious Illness
  - c. Serious Injury
9. To request to extend a PT by Pack a client must contact the Club in writing and provide valid proof of their circumstances from a medical professional. The final decision will be at the Club’s absolute discretion.
10. A Client’s assigned Personal Trainer being off sick or leaving the business is not a valid reason to extend or refund any unused sessions. In these circumstances the Club will provide the client with another Personal Trainer.